

COVID Safety Plan: Showcases & Performances

The team at The Art Umbrella will do everything we can to ensure your theatre experience is a safe one, as the wellness and comfort of our audience is of the utmost importance. Here is our COVID safety plan for showcases and performances:

The wellbeing of staff, students and audience members

- Each guest's temperature will be checked prior to entering the venue.
- If your temperature is 37.5 degrees celsius or above, we will ask you to wait outside for ten minutes, then we will re-check your temperature. If it is still 37.5 or above, unfortunately, we are not permitted to allow you into the venue.
- There will be hand sanitization at Front of House.
- Wearing a mask is strongly encouraged, yet not mandatory.
- It is up to families and guests to keep a 1.5 metre distance between themselves and other guests.

Contact Tracing

- We will have QR codes at the door, so you can check-in with your phone! A maximum number of 5 people can check-in per scan, to allow for group registration.
- For those who are unable to scan the code, we will have someone fill out a contact tracing sheet for you (name + number).
- The Art Umbrella is required to hold the names and contact details of all guests for 28 days. These are held securely and deleted after 28 days.

Ticketing

- For showcases and performances, we will be accepting both cash and contactless Tap & Go payments at the door.
- For our annual Pantomime, tickets will be booked online.

Seating Arrangement

Showcases:

- As our showcases are seated events, we will be operating under the 50% capacity rule.
- Seated groups/family 'bubbles' will need to separate themselves by 1-2 empty seats on both sides to support physical distancing.
- Our crew will ensure that there is a substantial gap between rows.

Studio Performances:

- For unseated performances in our studio, we will be operating under the one person per 4 square metre rule, however, family 'bubbles' may sit closer together.
- For seated performances, we will be operating under the 50% capacity rule.

Pantomime:

- We will work accordingly with the venue's COVID safety plan at the time of the event.